


Responsible Body	Title of Policy	
Governing Body of Flyford Flavell Primary School	Intimate Care Policy	

Last reviewed on Date: September 2023

Next Review Date: September 2026

Signature (Chair of Governors)

Print Name.....

Aims

Flyford Flavell Primary School takes the health and wellbeing of its pupils very seriously. The school aims to support pupils with physical disabilities and illnesses to enable them to have a full and rich academic life whilst at school.

The governing body recognises its duties and responsibilities in relation to the Equality Act 2010, which states that any pupil with an impairment affecting his/her ability to carry out normal day-to-day activities must not be discriminated against.

Pupils will always be treated with care and respect when intimate care is given, and no pupil will be left feeling embarrassed.

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1 Legal framework

This policy has due regard to relevant legislation and guidance, including, but not limited to, the following:

- DfE 'Keeping children safe in education'
- The Children and Families Act 2014
- The Education Act 2011
- The Health Act 2006
- The Equality Act 2010

This policy will be implemented in conjunction with the school's:

- Health and Safety Policy
- Supporting Pupils with Medical Conditions Policy
- Safeguarding Policy
- Staff Code of Conduct
- Whistleblowing Policy

2 Definitions

2.1 For the purpose of this policy, intimate care is defined as any care which may involve the following:

- Washing
- Touching
- Carrying out an invasive procedure
- Changing a child who has soiled themselves
- Providing oral care
- Feeding
- Assisting in toilet issues

- Providing comfort to an upset or distressed pupil
- Intimate care tasks are associated with bodily functions, body products and personal hygiene that demand direct or indirect contact with, or exposure of, the genitals.

2.2 Examples of intimate care include support with dressing and undressing (underwear), changing incontinence pads, nappies or medical bags such as colostomy bags, menstrual hygiene, helping someone use the toilet, or washing intimate parts of the body. Pupils may be unable to meet their own care needs for a variety of reasons and will require regular support.

3 Health and safety

3.1 Spillages, vomit and other bodily fluid will be covered with cleansing granules prior to removal from surfaces.

3.2 Staff will wear disposable aprons and gloves while assisting a pupil in the toilet or while changing a nappy, incontinence pad or medical bag.

3.3 Soiled nappies, will be disposed of using hygiene bin which is changed twice weekly.

3.4 The changing area or toilet will be left clean.

3.5 Hot water and soap are available to wash hands.

3.6 Paper towels are available to dry hands.

4 Staff and facilities

4.1 Staff members who provide intimate care are aware of best practice. Suitable equipment and facilities will be provided to assist pupils who need special arrangements following assessment from a physiotherapist or occupational therapist. This may include the following:

- Changing mat
- Non-slip step
- Cupboard
- Adapted toilet seat or commode seat
- Hoist
- Swivel mat
- Disposable gloves/aprons
- Nappies, pads and medical bags
- Tissue rolls (for changing mat/cleansing)
- Supply of hot water
- Soap
- Barrier creams
- Antiseptic cleanser for staff
- Antiseptic cleanser for the changing bed/mat
- Clinical waste bag
- Spillage kit

- 4.2 Flyford Flavell Primary School has one disabled toilet facility with a washbasin.
- 4.3 Mobile pupils will be changed while standing up.
- 4.4 Pupils who are not mobile will be changed on a purpose-built changing bed or changing mat on the floor.
- 4.5 Staff will be supported to adapt their practice in relation to the needs of individual pupils, taking into account developmental changes such as the onset of puberty or menstruation.
- 4.6 Nappy changes at Pippins Pre-school will be undertaken by the key worker allocated to pupil when and where possible.

5 School Responsibilities

- 5.1 Arrangements will be made with a multi-agency to discuss the personal care needs of any pupil prior to them attending the school.
- 5.2 Pupils who require intimate care will be involved in planning for their own healthcare needs wherever possible.
- 5.3 In liaison with the pupil and parents/carers, an individual intimate care plan will be created to ensure that reasonable adjustments are made for any pupil with a health condition or disability.
- 5.4 Regular consultations will be arranged with all parents/carers and pupils regarding toilet facilities.
- 5.5 The privacy and dignity of any pupil who requires intimate care will be respected at all times.
- 5.6 A qualified member of staff will change the pupil, or assist them in changing themselves if they become wet, or soil themselves.
- 5.7 Any pupil with wet or soiled clothing will be assisted in cleaning themselves and will be given spare clothing, nappies, pads, etc., as provided by the parents/carers.
- 5.8 Members of staff will react to accidents in a calm and sympathetic manner.
- 5.9 The family's cultural practices will always be taken into account for cases of intimate care.
- 5.10 Where possible, only same-sex intimate care will be carried out.
- 5.11 When ongoing intimate care is needed, school will provide a "key worker" to ensure consistency of personnel, practice and parental engagement.
- 5.12 Parents/carers will be contacted if the pupil refuses to be changed, or becomes distressed during the process.
- 5.13 Excellent standards of hygiene will be maintained at all times when carrying out intimate care.
- 5.14 Parents may be called to collect children who can not be supported without invasive intimate physical care who may pose a health and safety risk to themselves or others.

6 Parental Responsibilities

- 6.1 Parents/carers will change their child, or assist them in going to the toilet, at the latest possible time before coming to school.
- 6.2 A copy of this policy will be read and signed by parents/carers of pupils requiring ongoing support to ensure that they understand the policies and procedures surrounding intimate care.
- 6.3 Parents/carers will inform the school should their child have any marks/rashes.

7 Safeguarding

- 7.1 Only members of staff are permitted to undertake intimate care duties.
- 7.2 Individual intimate care plans will be drawn up for pupils as appropriate to suit the circumstances of the pupil.

7.3 Each pupil's right to privacy will be respected. Careful consideration will be given to each pupil's situation to determine how many carers will need to be present when the pupil requires intimate care.

7.4 If any member of staff has concerns about physical changes to a pupil's presentation, such as marks or bruises, they will report the concerns to the DSL immediately.

8 Offsite Visits

8.1 Before offsite visits, including residential trips, the pupil's individual intimate care plan will be amended to include procedures for intimate care whilst off the school premises.

8.2 Staff will apply all the procedures described in this policy during residential and off-site visits.

Appendices

[illegible]

Toilet Management Plan

Pupil's name:	Class/year group:
Name of personal assistant:	
Date:	Review date:
Area of need	
Equipment required	
Locations of suitable toilet facilities	
Support required	Frequency of support

Working towards independence

Pupil will try to	Personal assistant will	Parents/carers will	Target achieved date

Signed _____ Parent/carers

Signed _____ Key Worker

Signed _____ Second member of staff

Signed _____ Pupil (where appropriate)

Agreement between Pupil and Personal Assistant

Pupil's name: _____ Class/year group: _____

Name of support staff involved: _____

Date: _____

Review date: _____

Support staff

As the Key Worker helping you with intimate care, you can expect me to do the following:

- When I am the identified person, I will stop what I am doing to help you. I will avoid all unnecessary delays.
- When you use our agreed emergency signal, I will stop what I am doing and come and help.
- I will treat you with respect and ensure privacy and dignity at all times.
- I will ask permission before touching you or your clothing.
- I will check that you are as comfortable as possible, both physically and emotionally.
- If I am working with a colleague to help you, I will ensure that we talk in a way that does not embarrass you.
- I will listen carefully if there is something you would like to change about your Intimate Care Plan.

Pupil

As the pupil who requires help with intimate care, you can expect me to do the following:

- I will try, whenever possible, to let you know a few minutes in advance that I am going to need help with intimate care, so that you can make yourself available and be prepared to help me.
- I will try to use the toilet at break time, or at the agreed times.
- I will only use the agreed emergency signal for real emergencies.
- I will tell you if I want you to stay in the room or stay with me in the toilet.
- I will tell you straight away if you are doing anything that makes me feel uncomfortable or embarrassed.
- I may talk to other trusted people about how you help me. They too will let you know what I would like to change.

Signed: _____ Key Worker

Signed: _____ Pupil